

Access»»**Xpress**

From the factory. To your doorstep.

Understand the brand.



Access Xpress.

The big idea.

The logistical challenges faced when shipping access equipment is a tough problem to solve. But what if it wasn't? We've created a solution that benefits the end-user, our customers and ourselves. That's everyone. Oh, and the environment too.

Access Xpress (AX) is a specialised delivery service for ladders and access equipment that offers the ability to send LFI Group products straight from the factory lines, to a customer's doorstep, ensuring the recipients needs are front and centre.

This exclusive service is available only to our own eCom customers, and we are aiming to reach new heights (pun intended) with our industry-acclaimed customer care. By taking a more personal approach to deliveries, reducing loss, and eradicating transit damage to create a more environmentally friendly buying choice, Access Xpress is logistics, done differently.

Access Xpress.

How it works.

LFI products are critical safety tools in helping to keep Britain safer when working at height. As such, our products must be delivered from origin to destination in absolutely pristine condition. Nothing else will do.

From experience and feedback, we know this doesn't always happen because courier services often struggle with the bulky, irregular shapes and sizes of access equipment, leading to damaged goods, failed deliveries, and a frustrating customer buying experience.

With Access Xpress, we can put a stop to these problems. We have assembled a team of dedicated Delivery Technicians, who are all armed with extensive product knowledge and training to ensure the order is fulfilled to a higher standard, on-time, every time.

- **Problem-free deliveries**
Hand delivered goods by trained Delivery Technicians ensure a damage-free delivery.
- **Xpress+ delivery**
1-hour delivery slots are provided to customers.
- **Guaranteed, on-time and in-full deliveries**
Realtime track & trace to avoid the trap other courier services fall in to - vague and unreliable information, over-promising and under delivering on 'next day' guarantees.
- **A sustainable road forward**
Perfectly planned routes and 'handled' products offer a more efficient, and environmentally friendly means to deliver ladders, saving on average over 1kWh for every ladder delivered.*
- **Keep You Climbing Service**
A doorstep service that offers on-site order assembly, safety training & repairs.**
- **Ladder Amnesty**
Part-exchange an old ladder for cash. We'll remove your unwanted ladder, whilst responsibly recycling it too.***



Our brand. It works. For you.

Each and every order sent with Access Xpress, will include a TrustPilot review card.

Bespoke to you, and our Delivery Technicians, the cards will encourage customers to leave feedback via TrustPilot and help raise your trust score, and your brand awareness even further.

It's all part of the (excellent) service.

**BRILLIANT!
YOUR ORDER HAS
ARRIVED SAFELY
& SWIFTLY.
HOW DID WE DO?**

Tell us about your experience with

YOUR BRAND LOGO

★ Trustpilot

*Scan me to
leave a review...*



Access  **press**

From the factory. To your doorstep.

On the road. To gaining more traffic.

Each day, our Deliver Technicians can open new roads to potential customers. After all, everyone they meet is a potential customer.

With our creative force, we can drive (literally) bespoke direct marketing campaigns, to open previously unreachable sources of new digital traffic.

By tactically hand-delivering purchase incentive cards to areas such as construction sites, trade units, or even white van people parked in a service station, we are able to grow your brand, and your turnover.



**Personal.
Professional.**

**It's what
we do.**

Our Delivery Technicians cut a professional, but relaxed vibe, creating a more approachable and friendly service.

They can also offer something no other courier service can. Industry-acclaimed customer care and product knowledge.

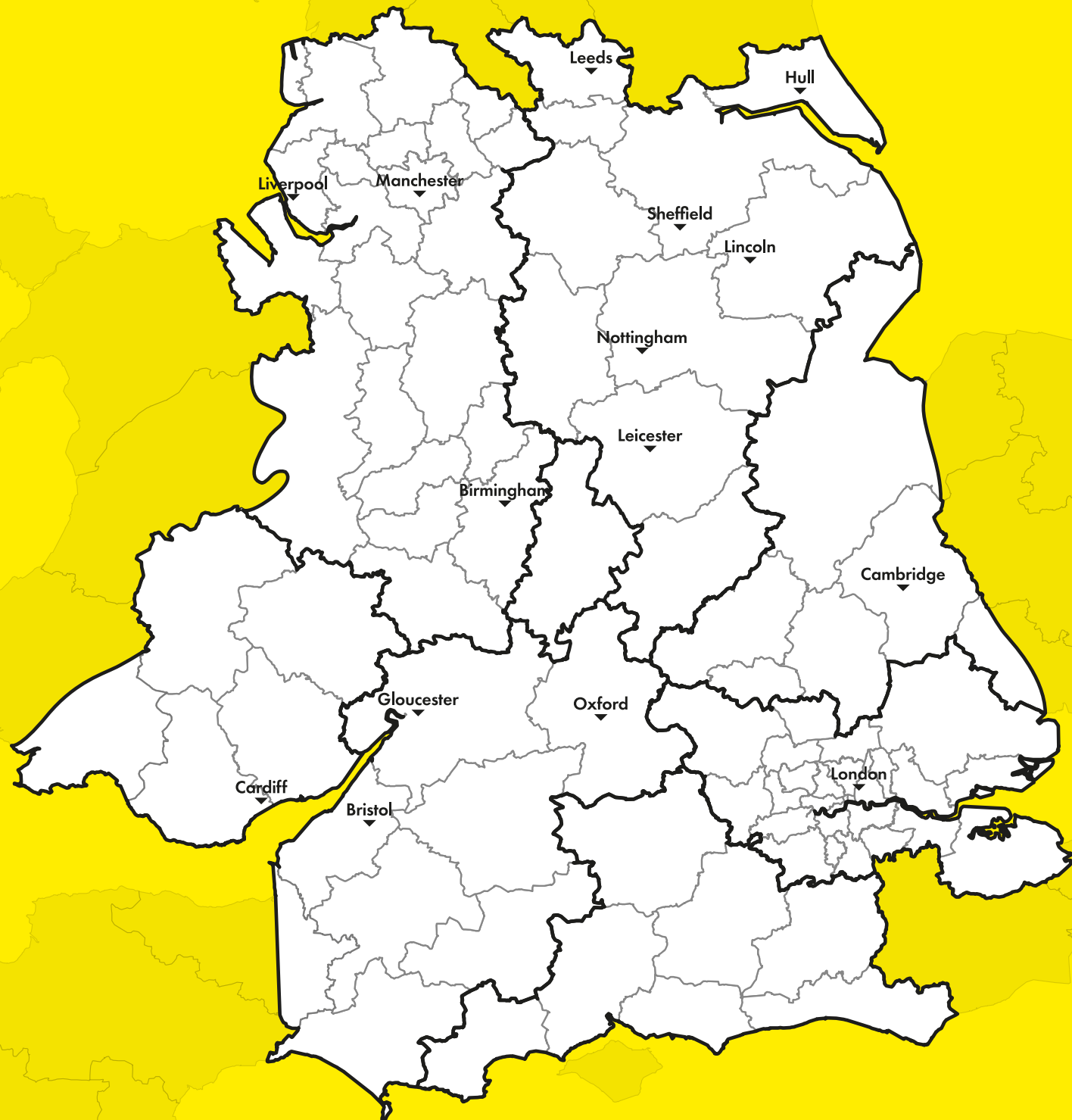
With this, we are hoping to take doorstep deliveries to another level in the future, by offering the Keep You Climbing service that includes product demonstrations, safety guides and repairs.



**I like to move it,
move it.**

**Ya like to
(move it!)...**

...but only within our coverage areas.



Understanding our service areas.

- Ontime. Everytime.
Access Xpress has got this.
- That's out of our reach right now.
We use our trusted partners
to service these regions.

Access»»Xpress

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accessxpress.co.uk